

# **DEPARTMENT OF MOTOR VEHICLES**

## **MISSION**

The New York State Department of Motor Vehicles (DMV) promotes traffic safety, provides consumer protection and information services and assists other government agencies achieve their missions. DMV collects fees and generates non-tax revenues to support these objectives.

## **ORGANIZATION AND STAFFING**

Under the direction of the Commissioner, the Department operates from its main office in Albany (Empire State Plaza) and from three regional headquarters in Albany, Long Island and New York City. The Department also operates 31 district and branch offices which issue licenses and registrations. In addition, County Clerk offices act as DMV agents at 96 locations throughout the State.

Approximately 96.3 percent of the Department's positions are supported by dedicated funds and fees, including a portion of traffic violation fines in certain localities. The remaining 3.7 percent are funded with Federal grants (one percent) and State tax dollars (2.7 percent).

## **FISCAL BACKGROUND AND BUDGET HIGHLIGHTS**

The Executive Budget recommends approximately \$4.7 million in State tax dollars in 2004-05 to support 1.9 percent of the Department's budget. The Dedicated Highway and Bridge Trust Fund will support \$138 million, or 57 percent of DMV's budget. The balance is financed by Federal funds and special revenue funds supported by various fees and fines.

Appropriations for the Department of Motor Vehicles will increase by \$5.3 million, or 2.2 percent, the net result of savings from operations and a new license integrity initiative to improve identification document validity. The Department will achieve operational savings by reducing staff and continuing to utilize technology to serve customers. In 2004-05, the Department will continue to develop its Internet website — which now processes more than one million transactions per year — by expanding the number of services that customers can conduct from the convenience of a personal computer.

In accordance with a plan enacted in the 2003-04 Budget, the Department's transportation safety expenses and revenues will be moved from a special revenue fund to the Highway and Bridge Dedicated Fund in 2004-05. The Dedicated Fund is supported primarily by revenues from motor vehicle fees, highway use and motor fuel taxes and the Petroleum Business Tax.

## **PROGRAM HIGHLIGHTS**

### **CUSTOMER SERVICE**

DMV issues driver's licenses and vehicle registrations, collects more than \$1 billion in revenue for the State and localities, monitors driver training and enforces the directives of local magistrates and departmental referees. State offices are also responsible for conducting road tests and maintaining enforcement sections that issue conditional and restricted use licenses and handle other suspension and revocation activities. The Department of Motor Vehicles served more than 20 million customers last year.

The Department also adjudicates traffic violations at 11 locations in New York City, and several other jurisdictions across the State. This allows local judges and criminal courts to dedicate their activities to criminal matters. This program is funded entirely by fines collected from violators. After State operating expenses are deducted, remaining funds are returned to the jurisdictions where the violations occurred.

## ***MOTOR VEHICLES***

---

The Department has greatly enhanced its Internet website to provide customers an alternative means for transacting Department business. In 2004-05, the Department will continue to expand opportunities for customers to utilize this service for transactions that previously required office visits.

Currently via the Internet, customers can renew registrations and drivers licenses; order personalized and custom plates; order duplicate titles, registrations and licenses; and if requested, post insurance proof. Customers can also check the status of their plate or title orders, schedule their road tests and obtain information and instructions from DMV's Right Now Web knowledge base. Businesses can order supplies of inspection stickers and post lien information. In 2004-05, DMV will expand its private sector partnering opportunities in order to provide customers with more convenient alternatives for transacting DMV business, saving extra trips to a DMV office.

## ***VEHICLE AND DRIVER SAFETY***

Governor Pataki's highway safety policies have resulted in reductions in fatalities and serious injuries on our roads. Contributing to this success have been new enforcement and educational efforts by State, local and non-profit agencies, including: a statewide crackdown to stop those who drink and drive or engage in aggressive driving; initiatives to promote proper child safety seat usage; and the statewide Buckle Up NY enforcement campaign, which has increased seatbelt usage to over 85 percent. These efforts have resulted in New York State's roadways being some of the safest in the nation.

DMV vehicle safety activities include: licensing and monitoring safety and emissions inspection stations; registering auto repair shops, dealers, transporters and dismantlers; and certifying vehicle inspectors, junk and salvage businesses and automotive body damage estimators.

Driver safety initiatives include implementation and oversight of educational or rehabilitative programs for motorists convicted of alcohol or drug-related driving offenses, the point insurance reduction program and pre-licensing courses. DMV also licenses and monitors driving schools and instructors.

In 2004-05, DMV will administer a new "Driver Responsibility Program" that will establish increased monetary penalties on those drivers convicted of Driving While Intoxicated (DWI) or Driving While Under the Influence (DUI) of alcohol or substances and those who refuse to take a chemical test. In addition, the Driver Responsibility Program will impose new monetary penalties upon drivers that are found to be repeatedly in violation of the State's vehicle and traffic laws or those that put responsible New York drivers at risk of injury and death.

The Department will also work closely with the Department of Transportation (DOT), the Division of State Police (DSP) and the Division of Criminal Justice Services (DCJS) in a collaborative effort to improve work zone safety on New York highways that will utilize the newest technologies to photo-monitor the work zones and prosecute speeding motorists.

## ***FIELD INVESTIGATION AND AUDIT***

One of the Department's major functions is to issue credentials which establish the identity and license status of drivers, the ownership of vehicles and boats, and the authenticity of auto-related businesses. External investigation activities concern stolen automobiles, odometer fraud, fraudulent identity and motor vehicle documents and complaints regarding unlicensed and suspended drivers.

## ***LICENSE INTEGRITY***

In 2004-05, DMV will initiate a new License Integrity program to enhance the integrity of identification documents for first-time customers seeking to obtain licenses and non-driver IDs. This program includes improved on-site assessment of proofs of identity with subsequent off-site reviews and investigation of suspicious documents. DMV will also undertake a project to reconfirm the validity of the current social security number database.

# MOTOR VEHICLES

## ALL FUNDS APPROPRIATIONS (dollars)

Category	Available 2003-04	Appropriations Recommended 2004-05	Change	Reappropriations Recommended 2004-05
State Operations	102,638,000	92,332,800	(10,305,200)	23,745,000
Aid To Localities	13,020,000	13,400,000	380,000	17,458,000
Capital Projects	122,968,000	138,184,000	15,216,000	0
Total	<u>238,626,000</u>	<u>243,916,800</u>	<u>5,290,800</u>	<u>41,203,000</u>

## ALL FUND TYPES PROJECTED LEVELS OF EMPLOYMENT BY PROGRAM FILLED ANNUAL SALARIED POSITIONS

### Full-Time Equivalent Positions (FTE)

Program	2003-04 Estimated FTEs 03/31/04	2004-05 Estimated FTEs 03/31/05	FTE Change
Administrative Adjudication			
Special Revenue Funds - Other	438	442	4
Clean Air			
Special Revenue Funds - Other	177	177	0
Compulsory Insurance			
Special Revenue Funds - Other	212	212	0
Governors Traffic Safety Committee			
Special Revenue Funds - Federal	27	27	0
Transportation Safety			
General Fund	22	77	55
Special Revenue Funds - Other	1	1	0
Transportation Support			
Capital Projects Funds - Other	1,940	1,874	(66)
Total	<u>2,817</u>	<u>2,810</u>	<u>(7)</u>

## STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2003-04	Recommended 2004-05	Change
General Fund	0	4,700,300	4,700,300
Special Revenue Funds - Federal	12,800,000	13,000,000	200,000
Special Revenue Funds - Other	85,838,000	69,632,500	(16,205,500)
Internal Service Funds	4,000,000	5,000,000	1,000,000
Total	<u>102,638,000</u>	<u>92,332,800</u>	<u>(10,305,200)</u>

# MOTOR VEHICLES

## STATE OPERATIONS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2003-04	Recommended 2004-05	Change
Administration			
Special Revenue Funds - Other	775,000	775,000	0
Internal Service Funds	4,000,000	5,000,000	1,000,000
Administrative Adjudication			
Special Revenue Funds - Other	33,385,000	37,029,200	3,644,200
Clean Air			
Special Revenue Funds - Other	13,469,000	14,239,400	770,400
Compulsory Insurance			
Special Revenue Funds - Other	15,517,000	16,095,000	578,000
Governors Traffic Safety Committee			
Special Revenue Funds - Federal	12,800,000	13,000,000	200,000
Transportation Safety			
General Fund	0	4,700,300	4,700,300
Special Revenue Funds - Other	22,692,000	1,493,900	(21,198,100)
Total	102,638,000	92,332,800	(10,305,200)

## STATE OPERATIONS - GENERAL FUND SUMMARY OF PERSONAL SERVICE APPROPRIATIONS AND CHANGES 2004-05 RECOMMENDED (dollars)

Program	Total		Personal Service Regular (Annual Salaried)	
	Amount	Change	Amount	Change
Transportation Safety	2,931,000	2,931,000	1,231,000	1,231,000
Total	2,931,000	2,931,000	1,231,000	1,231,000

Program	Temporary Service (Nonannual Salaried)	
	Amount	Change
Transportation Safety	1,700,000	1,700,000
Total	1,700,000	1,700,000

## STATE OPERATIONS - GENERAL FUND SUMMARY OF NONPERSONAL SERVICE AND MAINTENANCE UNDISTRIBUTED APPROPRIATIONS AND CHANGES 2004-05 RECOMMENDED (dollars)

Program	Total		Supplies and Materials	
	Amount	Change	Amount	Change
Transportation Safety	1,769,300	1,769,300	250,000	250,000
Total	1,769,300	1,769,300	250,000	250,000

Program	Travel		Contractual Services	
	Amount	Change	Amount	Change
Transportation Safety	70,100	70,100	400,000	400,000
Total	70,100	70,100	400,000	400,000

Program	Equipment		Maintenance Undistributed	
	Amount	Change	Amount	Change
Transportation Safety	400,000	400,000	649,200	649,200
Total	400,000	400,000	649,200	649,200

# MOTOR VEHICLES

## STATE OPERATIONS - OTHER THAN GENERAL FUND SUMMARY OF APPROPRIATIONS AND CHANGES 2004-05 RECOMMENDED (dollars)

Program	Total		Personal Service	
	Amount	Change	Amount	Change
Administration	5,775,000	1,000,000	0	0
Administrative Adjudication	37,029,200	3,644,200	18,535,000	140,000
Clean Air	14,239,400	770,400	8,059,200	78,200
Compulsory Insurance	16,095,000	578,000	7,861,700	(49,300)
Governors Traffic Safety Committee	13,000,000	200,000	466,000	0
Transportation Safety	1,493,900	(21,198,100)	101,800	1,800
Total	<u>87,632,500</u>	<u>(15,005,500)</u>	<u>35,023,700</u>	<u>170,700</u>

Program	Nonpersonal Service		Maintenance Undistributed	
	Amount	Change	Amount	Change
Administration	775,000	0	5,000,000	1,000,000
Administrative Adjudication	18,494,200	3,504,200	0	0
Clean Air	6,180,200	692,200	0	0
Compulsory Insurance	8,233,300	627,300	0	0
Governors Traffic Safety Committee	258,000	8,000	12,276,000	192,000
Transportation Safety	1,392,100	(21,199,900)	0	0
Total	<u>35,332,800</u>	<u>(16,368,200)</u>	<u>17,276,000</u>	<u>1,192,000</u>

### AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY FUND TYPE APPROPRIATIONS (dollars)

Fund Type	Available 2003-04	Recommended 2004-05	Change
Special Revenue Funds - Federal	13,020,000	13,400,000	380,000
Total	<u>13,020,000</u>	<u>13,400,000</u>	<u>380,000</u>

### AID TO LOCALITIES ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Program	Available 2003-04	Recommended 2004-05	Change
Governors Traffic Safety Committee			
Special Revenue Funds - Federal	13,020,000	13,400,000	380,000
Total	<u>13,020,000</u>	<u>13,400,000</u>	<u>380,000</u>

### CAPITAL PROJECTS ALL FUNDS FINANCIAL REQUIREMENTS BY PROGRAM APPROPRIATIONS (dollars)

Comprehensive Construction Program	Available 2003-04	Recommended 2004-05	Change	Reappropriations 2004-05
Transportation Support				
Dedicated Highway and Bridge Trust Fund	122,968,000	138,184,000	15,216,000	0
Total	<u>122,968,000</u>	<u>138,184,000</u>	<u>15,216,000</u>	<u>0</u>