

NYS Office for the Prevention of Domestic Violence
Policy Advice

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Agency Programs/Activities: Inventory and Key Data
New York State Office for the Prevention of Domestic Violence

Relation to Core Mission (H/M/L) Primary	Relation to Core Mission (H/M/L) Secondary	Spending Category (SO, ATL, CAP)	3/31/09 FTEs (All Funds)	General Fund Disbursements (\$000s)			State Special Revenue Funds Disbursements (\$000s)			Capital Projects Funds Disbursements (\$000s)				
				2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan
H		1. Advisory Council and Subcommittees	0.62		54,450	49,500	53,000	N/A	N/A	N/A				
H		2. Advice and Policy Development						N/A	N/A	N/A				
		2a. Task Forces - Task force activities are primarily advisory, and are essential because mandated, either by Law or Executive Order	0.60	60,880	64,000	71,500	75,000	N/A	N/A	N/A				
	H	Trafficking Task Force						N/A	N/A	N/A				
	H	Children's Cabinet - Mandated by Executive Order						N/A	N/A	N/A				
	M	Prisoner Re-Entry - Mandated by Law, Invited to Participate						N/A	N/A	N/A				
	L	HIV/AIDS Task Force - Mandated by Law, Invited to Participate						N/A	N/A	N/A				
	H	2b - d. Legislative/Regulatory Advice: Departmental Proposals, OCFS Regulation Revision, Access to Family Court, and Model Policy Development - Mandated by Article 21, Section 575	1.27	90,320	96,000	108,000	113,000	N/A	N/A	N/A				
H		3. Administration - Fiscal, Contract Management, Human Resources Support, and Overhead	2.43	382,080	382,000	425,000	434,000	N/A	N/A	N/A				

Relation to Core Mission (H/M/L)	Relation to Core Mission (H/M/L) Primary/Secondary	Spending Category (SO, ATL, CAP)	3/31/09 FTEs (All Funds)	General Fund Disbursements (\$000s)			State Special Revenue Funds Disbursements (\$000s)			Capital Projects Funds Disbursements (\$000s)							
				2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected		
M	4. Law Enforcement Training - Mandated by Article 21 Section 575 - OPDV has several components of law enforcement with some categories having a higher priority. The overall mandate to train police on responding to DV is High. However, resources in this area will be redirected to Operation Impact	SO	0.92	69,320	71,000	80,000	84,000	N/A	N/A	N/A	N/A	N/A	N/A				
H	5. Operation IMPACT (program support and training) - Training of Police is mandated by Article 21 Section 575		0.47	34,960	38,000	43,000	47,000	N/A	N/A	N/A	N/A	N/A	N/A				
L*	6. Criminal Justice - Community Corrections Training (probation, parole, correction)		1.57	8,440	7,000	8,000	11,000	N/A	120,000	120,000	120,000	120,000	Waiting				
H	7a-b. Child Welfare Project: Training and Technical Assistance. (Mandated by Article 21 Section 575 - Required to support \$550,000 training project funded by OGS.)	SO	8.04	57,200	60,000	68,000	72,000	N/A	546,250	546,250	546,250	546,250	546,250				
H	8. Adult Social Services Project: Training and Technical Assistance. (Mandated by Article 27, Section 575. required to support \$142,500 training project funded by OTDA.)	SO	2.48	44,320	46,000	52,900	56,000	N/A	142,500	142,500	142,500	142,500	142,500				

Relation to Core Mission (H/M/L) Primary	Relation to Core Mission (H/M/L) Secondary	Spending Category (SO, ATL, GAP)	3/31/09 FTEs (All Funds)	General Fund Disbursements			State Special Revenue Funds Disbursements (\$000s)			Capital Projects Funds Disbursements (\$000s)						
				2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	2006-07 Actual	2007-08 Actual	2008-09 Plan	2009-10 Projected	
H		SO	2.69	41,560	43,000	49,000	53,000	N/A	175,000	175,000						
M		SO	0.84	0	72,000	81,000	85,000	N/A	N/A	N/A	N/A	N/A	N/A			
		SO		0	0	0	0	N/A	N/A	N/A	N/A	N/A	N/A			
		SO	0.36	100,440	35,000	39,000	43,000	N/A	N/A	N/A	N/A	N/A	N/A			
M		SO	1.07	25,760	28,000	32,000	35,000	N/A	42,000	42,000	42,000	42,000				
		SO	0.22	19,320	21,000	24,000	27,000	N/A	N/A	N/A	N/A	N/A	N/A			
		SO	0.87	70,000	95,000	116,000	77,000	N/A	N/A	N/A	N/A	N/A	N/A			
M		SO	0.87	56,120	61,000	69,000	73,000	N/A	N/A	N/A	N/A	N/A	N/A			

NYS Office for the Prevention of Domestic Violence

i. Executive Director's Introduction

OPDV is a small agency mandated to address a large problem. OPDV's mission is to improve New York State's response to and prevention of domestic violence with the goal of enhancing the safety of all New Yorkers in their intimate and family relationships. In New York, approximately 450,000 incidents of domestic violence are reported to police each year; 190,374 Orders of Protection are issued; and over 15,000 individuals resort to emergency shelter to stay safe. Domestic violence affects all system responses, from criminal justice to human services to courts. Therefore, OPDV runs programs that address all of those communities, and considers them all essential to meeting the goals of the Agency. In order to meet the need in these fiscal times, OPDV has ranked its programs in terms of High (H), Medium (M), and Low (L). These rankings do not indicate the level of importance of the program to the agency, but rather which program can reflect cost savings through efficiencies in programming and design and closer collaboration with our State partners. OPDV remains committed to the principle that only by working across disciplines can New York State improve its response to domestic violence.

NYS Office for the Prevention of Domestic Violence

1. Program: Advisory Council

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states under section (4)(a) that *an advisory council is hereby established to make recommendations on domestic violence related issues and effective strategies for the prevention of domestic violence, to assist in the development of appropriate policies and priorities for effective intervention, public education and advocacy, and to facilitate and assure communications and coordination efforts among state agencies and between different levels of government, state, federal, and municipal, for the prevention of domestic violence.*

Funding Source: There is no explicit funding source for this mandate: all costs, largely personnel, come out of the general operating fund.

Brief Description/History/Background: The Domestic Violence Advisory Council ("DV Council"), as the enabling legislation states, was created to ensure that New York State has a coordinated response to domestic violence. The DV Council was re-invigorated in 10/07 (it had been inactive since 2000) as an essential tool to ensure NYS coordinated action to reduce domestic violence. In its first year, the DV Council established two subcommittees, a data collection and a funding subcommittee. These subcommittees, comprised of state agency representatives and appointed members, created a baseline of interagency data and tracked the way funds are distributed to domestic violence services. The subcommittees have provided essential recommendations as to how to utilize information collected and how to streamline funding reporting systems. In the upcoming year the DV Council will work to implement these recommendations and add a new subcommittee to discuss prevention.

Issues: This program requires significant staffing resources and non-personnel resources to coordinate the two mandated bi-annual general Council meetings, any and all subcommittee meetings, ongoing communication with 23 Council members and the production and dissemination of countless materials.

Population Served: This Council primarily serves NYS Agencies, by encouraging collaboration and communication, however, all New York State residents benefit from a coordinated state response to domestic violence.

Performance Measures: In just one year the Council has created a baseline of interagency data regarding domestic violence, a DV Dashboard to be released before the end of FY08-09, and instituted a collaborative data analysis process like a "DV COMSTAT" so that OPDV and others can target their resources towards the communities most in need. In addition, the Council has carefully tracked the way in which funding is distributed for DV services across the state, and is recommending a unified NYS DV database that would reduce the burden of multiple inconsistent reporting requirements on the nonprofits, and coordinate and systematize the State's data collection efforts.

NYS Office for the Prevention of Domestic Violence

2. Program: Advice and Policy Development.

2a. Program: Participation in Inter-agency Taskforces

Mandate: OPDV's essential function is to coordinate the domestic violence services provided by the State. OPDV's enabling legislation states *Domestic Violence activities shall include promoting and facilitating interagency cooperation among state agencies and intergovernmental cooperation . . . in the delivery and/or funding of services. . .* In addition, some task forces are independently mandated by law or executive order.

Brief Description/History/Background:

Interagency Task Force on Human Trafficking (ITFHT). Mandated by Article 10-D Section 483-EE of the Social Services Law. There is a substantial overlap between trafficking and domestic violence, both in the victim population, and in the service providing agencies. In the first year of the Task Force, OPDV highlighted the available service providers within the DV community, contributed to and reviewed the first annual report to the Governor, and integrated trafficking information into all OPDV training curricula. In FY 09-10 OPDV will respond to a serious need identified in the field: that many domestic violence providers are still under informed about the law, and yet are bearing a financial burden serving the victims. OPDV will develop an outreach strategy specifically for this community, based cost-effective teleconference and webinar trainings.

Children's Cabinet. By Executive Order, OPDV attends Cabinet and advisory committee meetings and provides assistance on all Cabinet initiatives.

New York State's Transition from Prison to Community Initiative. OPDV attends at the invitation of DCJS. OPDV participates to encourage that cases be screened for DV prior to making re-entry decisions.

HIV/AIDS Task Force. OPDV attends at the invitation of DOH. OPDV has been instrumental in developing policies through this work group, in particular around ensuring that mandatory victim notification procedures did not place domestic violence victims at additional risk. Given fiscal constraints, OPDV will continue to participate in this task force only as needed.

Issues: Task Force participation is a high priority, with a relatively low cost. Active participation can result in new projects for OPDV. For example, OPDV was very involved in the creation of the HIV/AIDS partner notification project, and is about to embark upon work related to the ITFHT.

Population Served: Governor, State agencies, and the general public.

NYS Office for the Prevention of Domestic Violence

2b. Program: Legislative & Regulatory Advice

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall advise the Governor and the legislature on the most effective ways for state government to respond to the problem of domestic violence. and . . . providing technical assistance to state and local government bodies and other agencies.* In addition, Governor veto messages also frequently mandate that OPDV work with other agencies to draft legislation, as occurred in veto message no. 16 of 2008 and veto message no. 137 of 2007.

Brief Description/History/Background: OPDV actively participates in advising, drafting and implementing legislation with an eye towards responding to and preventing domestic violence.

Departmental Proposals. OPDV develops a domestic violence legislative agenda and participates in the departmental bill review process with the Governor's Counsel's Office and other state agencies.

Comment Memos. OPDV provides essential guidance regarding legislation awaiting signature that directly or indirectly affects victims of domestic violence through substantial verbal and written comments and proposed remedies to the Governor's office, the Division of Budget and other state agencies which communicates our concerns and those of the advocacy and service provider communities.

OCFS Regulations Review Task Force. Activity specifically indicated in OPDV enabling legislation. In collaboration with OCFS and OTDA, OPDV was instrumental in the development of a work group whose purpose is the review and revision of the 20-year-old OCFS regulations that govern the operation of domestic violence services. The work group is made up of representatives from the three state agencies, domestic violence programs and local district social services departments from around the state. While the initial meeting was an in-person meeting of approximately 50 people, future meetings will be broadcast using web based technology going forward. This will allow for transparency, maximize participation, and keep costs low. Both OCFS and OTDA staff report fielding many calls from providers regarding lack of clarity or confusion about the regulations; new regulations should substantially reduce this staff burden.

Population Served: The Governor, the Legislature, and all of New York State residents who benefit from legislation that is responsive to domestic violence.

Performance Measures: During the past 18 months, there has been a 100% increase in requests from Governor's Counsel's office for OPDV's input on bills. In 2006 OPDV was asked to comment on 9 bills, In 2007 OPDV was asked to comment on 22 bills and in 2008 OPDV was asked to comment on 18 bills. OPDV also tracks passage of DV-related legislation, and often reports upon the effectiveness of said legislation some years after passage.

NYS Office for the Prevention of Domestic Violence

2c. Program: Expanded Family Access to Family Court

Mandate: Chapter 326 of the Laws of New York State, amending the FCA, CPL and JL states: AN ACT to amend the family court act, the criminal procedure law and the judiciary law, in relation to orders of protection and the definition of "members of the same family or household"; to direct the office for the prevention of domestic violence to develop curricula relating thereto . . . (and) shall make a report to the legislature and 6 the governor, within three years of the effective date of this act.

Brief Description/History/Background: In the 2008 legislative session, OPDV worked closely with the Governor's office and community groups to assist with the passage of this law, which allows all victims of intimate partner violence to obtain civil orders of protection through family court. As directed by the law itself, in 2009-2010 OPDV will work to train law enforcement and the judiciary, and collect data in preparation of a report to the Governor on the impact of this bill. OPDV has already begun to work on curricula and other implementation strategies with DCJS, NYSP, and OCA.

Issues: The passage of the Expanded Access to Family Court bill requires OPDV to train judges, prosecutors and police officers on the implementation of the new law, if appropriations are made available. Even though no appropriations have been made available, OPDV is already in the process of preparing curricula and implementation strategies in response to requests made by the Office of Court Administration. OPDV is also mandated to publish a report which, although the report itself is mandated until 2011, requires OPDV to currently develop a data collection system now.

Population Served: The courts, the law enforcement community, and all victims of intimate partner violence who are not married, and do not have a child in common.

Performance Measure: OPDV will work to coordinate the collection of data by OCA and DCJS in order to meet its mandate of issuing a report on the law in three years time. Furthermore, OPDV will provide technical assistance and advice to OCA, advocates and the criminal justice system on training, implementation and support.

NYS Office for the Prevention of Domestic Violence

2d. Program: Model Policies for Government Entities

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall advise the Governor and the legislature on the most effective ways for state government to respond to the problem of domestic violence. . . providing technical assistance to state and local government bodies and other agencies.*

Brief Description/History/Background: OPDV was required to create several model policies through its enabling legislation, all of which have been created. Model Policies are useful to localities which can use them to develop policies tailored to their own needs, but that stay grounded in best practices. OPDV has developed several model policies in the area of domestic violence that are considered gold standards: The Model Policy for Counties; The Model Domestic Violence and the Workplace Policy; Police-Officer Involved Domestic Violence Policy; and many others. Existing model policies need to be updated, since some were created over 10 years ago. New policy creation is dependent upon funding: the officer-involved policy can be completed as part of a Federal grant. Policy implementation can involve other costs, such as technical assistance; training and travel; and publication. Building on the success of Executive Order #19 and the State initiative, in the coming year OPDV will explore various ways to promote the State's domestic violence in the workplace policy for private business. This project could represent a fee-for-service program, and/or a public/private partnership.

Issues: OPDV will continue to develop essential model policies as appropriate. For example, OPDV plans to launch a model policy on officer-involved domestic violence before the end of this fiscal year.

Population Served: NYS Agencies and Professionals.

Performance Measures: The number of policies requested; the number of technical assistance calls regarding model policies; the number of model policies adapted for local implementation.

NYS Office for the Prevention of Domestic Violence

3. Program: Internal Administration and Operations.

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, requires that OPDV administer local assistance funds, which places some burden on the administrative team; all other administrative functions are essential support to OPDV's core mission activities.

Funding Source: All costs come out of Agency General Fund – State Operations funding.

Brief Description/History/Background: OPDV's administrative and operations team handles such functions as general operations, fiscal management, human resources, materials distribution, and contract management. The team provides essential support to OPDV management, all 14 primary program areas, and liaises with OPDV's host agency, the Division of Criminal Justice Services. The bulk of the costs for this unit are personnel, which total less than 3FTE for a wide range of functions. Specific tasks covered by this team include: facility maintenance, mail, materials distribution, staff development, vehicle repair and maintenance, equipment repair and maintenance, and support for travelling staff. The bulk of the staffing in this program area address contract management for both contracts that fund OPDV projects and contracts that provided funding to communities through OPDV.

Issues: Staffing level has decreased over the years. Some functions have been streamlined by greater reliance on our host agency for operational support, and a transition to automated and paperless systems.

Population Served: OPDV staff; vendors; DCJS; agencies that contract with OPDV; and all beneficiaries of the work product of OPDV.

Performance Measures: Contract timeliness; % of programs that have converted to a paperless system; reduction in costs under the jurisdiction of this team (such as postage, vehicle and other equipment maintenance, etc.); consistency of reporting mechanisms across contracts; etc.

NYS Office for the Prevention of Domestic Violence

4. Program: Law Enforcement

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that *OPDV shall... provide training and technical assistance. Such domestic violence-related activities shall include . . . developing and delivering training to professionals, including but not limited to professionals in the fields of . . . (v) law enforcement and criminal justice.*

Brief Description and background: The criminal justice response to domestic violence is an essential component of New York State's domestic violence plan, and includes a wide range of agencies: policing agencies, parole, probation, corrections, and others involved both directly and indirectly with offenders. Given limited resources (one full time police trainer, and one full-time criminal justice trainer), OPDV has focused on training on essential topics; engaging criminal justice agencies to collaborate on this issue; and establishing best practices across the broad range of criminal justice agencies. The criminal justice program will only be continued in its current form should OPDV receive a pending grant from the U.S. Department of Justice. If not, then it too will be folded into Operation IMPACT activities.

Issues: OPDV has one full time trainer and technical assistance provider responsible for Police Officers throughout the State of New York. During the fiscal year 07-08 OPDV conducted over 70 trainings to over 2500 police officers, judges and other law enforcement officers. OPDV's technical assistance consists of requests from a variety of law enforcement sources, such as judges, district attorney's office and advocates, as well as incident-specific assistance requested by local Police Departments. The law enforcement project also tracks DV-related incidents and news reports in order to accurately inform the Governor of potentially sensitive situations developing around the State. OPDV will partner with DCJS to strengthen this training.

Populations served: All law enforcement agencies through out the State of New York

Performance measures: Law Enforcement: In FY 07-08 OPDV conducted over 70 trainings to over 2500 police officers, judges and other law enforcement officers.

NYS Office for the Prevention of Domestic Violence

5. Program: Operation IMPACT (DCJS Initiative)

Mandate: Through DCJS invitation, and as part of our enabling statute in Article 21 § 5757 which requires us to train law enforcement and criminal justice professionals, DV became an integral part of Operation IMPACT V.

Brief Description and background: OPDV is an integral partner in Operation IMPACT, which provides funding and technical assistance to the jurisdictions that represent 80% of the crime outside of NYC with the goal of encouraging crime analysis to drive down crime. Given that most jurisdictions report that at least 25% of their serious assaults are domestic, reducing DV crime would substantially reduce crime numbers overall. Under the last RFA cycle (IMPACT V), thanks to the Governor and Commissioner O'Donnell, a special emphasis was placed on DV. There are now five (5) jurisdictions receiving funding towards specific DV strategies within their 08-09 IMPACT plan. All of these jurisdictions experience high levels of reported domestic violence, representing a large part of their policing budget, and a serious threat to public safety. As part of IMPACT's essential interagency support, OPDV will provide these jurisdictions with training, advice and technical assistance. OPDV has developed a Welcome Packet that includes training materials in the form of written and interactive trainings via CD's; guides on criminal law issues particular to DV; and other documents specific to each jurisdiction. OPDV will meet with the heads of each jurisdiction's lead agencies to present information on best practices in that particular jurisdiction as well as with other agency/partner staff responsible for implementing the project.

Issues: The bulk of OPDV's law enforcement programming will be dedicated to its collaboration with DCJS on Operation IMPACT (described above). By aiming to reduce DV crime in jurisdictions specifically resourced to do so, OPDV will have a stronger impact in fewer areas, and then build on those successes to provide best practice strategies to the rest of the State.

Populations served: Five high crime IMPACT jurisdictions including policing agencies,, District Attorney's offices, probation officers, parole officers and advocates.

Performance Measures: During IMPACT V, OPDV anticipates conducting approximately 5 trainings on various topics to each jurisdiction, for a total of 25 training in the fiscal year 09-10. There are 4 staff members dedicated, in whole or part, to this project. As described above, OPDV receives no additional funding to provide training and technical assistance to this project and will be redirecting other program staff and general fund dollars to meet this mandate.

NYS Office for the Prevention of Domestic Violence

6. Program: Criminal Justice (Community Corrections Training and Technical Assistance)

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall . . . provide training and technical assistance. Such domestic violence-related activities shall include . . . developing and delivering training to professionals, including but not limited to professionals in the fields of . . . (v) law enforcement and criminal justice.*

Brief Description/History/Background: The criminal justice response to domestic violence is an essential component of New York State's domestic violence plan, and includes a wide range of agencies: policing agencies, parole, probation, corrections, and others involved both directly and indirectly with offenders and victims. Given limited resources, OPDV focuses on training on essential topics; engaging criminal justice agencies to collaborate on this issue; and establishing best practices across the broad range of criminal justice agencies. OPDV has been training law enforcement and other criminal justice agencies since 1992. OPDV has been working under a Federal community corrections grant with DPCA and Parole for 3 years to work with the broader community corrections community. This fiscal year, OPDV's involvement with DCJS's Operation Impact will be the primary focus of our criminal justice activities. There are 5 IMPACT jurisdictions with specific DV strategies: all of these jurisdictions experience at least 25% of their serious assaults as domestic. OPDV's IMPACT activities will include 5 trainings to each jurisdiction, for a total of 25 training in the fiscal year 09-10. Out of this project OPDV will be able to develop DV "kits", create and evaluate best practices that can be promulgated to all police and criminal justice agencies.

Issues: The community corrections activities have been supported by a Federal grant which will be ending next calendar year. These activities will continue through technology solutions, and same day and/or local trainings. The broader community corrections community will be engaged in best practices through Operation IMPACT as described above.

Population Served: All criminal justice professionals, including police officers (local, NYSP, and sheriffs), probation officers, parole officer, corrections officers, and interested advocacy groups working in partnership with said professionals.

Performance Measures: Number of trainings, number of those trained, achievement of grant deliverables are tracked. Other criminal justice: OPDV and partners trained 35 attorneys, 436 probation and parole professionals, 40 judges, 60 law enforcement officers/personnel, 300 multidisciplinary audiences, and over 100 domestic violence advocates during the 07-08 fiscal year. The project also completed two (2) guidelines for Probation Officers, "Child Custody Investigations: Guidelines for Practice" and "Intake Guidelines: Completing Petitions for Orders of Protections Involving Family Offenses", both of which have been made part of DPCA's NYS Model Procedural Package for Use in a Coordinated Community Response to Domestic Violence.

NYS Office for the Prevention of Domestic Violence

7. Program: Child Welfare

7a. Program: Child Welfare Policy

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall . . . develop and implant policies and programs designed to assist victims of domestic violence.... Such domestic violence-related activities shall include . . . developing and delivering training to professionals, including but not limited to professionals in the fields of . . .(v) social and human services; ... (i) Examining the relationship between domestic violence and other problems and making recommendations for effective policy response.*

Brief Description/History/Background: The overlap between domestic violence and child abuse/maltreatment has been well documented. The child welfare system is increasingly faced with the challenge of responding to both of these complex issues. Training alone cannot provide the professionals in this area with the tools they need to effectively respond to the needs of the families they serve. OPDV has consistently partnered with OCFS in the development of regulations, legislation, protocols and procedures to assist child welfare workers in the field. This effort has led to stronger cross agency collaborations. OPDV dedicates the work of the CPS training coordinator and senior staff to these efforts.. As part of the Child welfare Performance Improvement Plan (PIP), required of OCFS by the ASFA, a federal law, OPDV participates in multiple workgroups and submitted substantial review comments to guidance documents for child welfare agencies. The PIP Advisory Group has recently been inactive, but as a key a member, OPDV would be integral to any future development of tools for implementation

In collaboration with OCFS and OTDA, OPDV was instrumental in the development of a work group whose purpose is the review and revision of the 20-year-old OCFS regulations that govern the operation of domestic violence services. The work group is made up of representatives from the three state agencies, domestic violence programs and local district social services departments from around the state. While the initial meeting was an in-person meeting of approximately 50 people, future meetings will be broadcast using web based technology. This will allow for transparency, maximize participation, and keep costs low. The work of the group has now been divided into 6 subcommittees and OCFS, OTDA, and OPDV will be responsible for the coordination and activity of each of the subcommittees.

Population Served: Victims of domestic violence and their children, child welfare and voluntary agency staff and state agency staff.

Performance Measures: Protocols, policies, changes in regulation, meeting federal mandates.

NYS Office for the Prevention of Domestic Violence

7b. Program: Child Welfare Training

Mandate: Chapter 280 of the laws of 2002 requires participation of all employees of a child protective service in a training course that has been developed by OPDV in conjunction with OCFS whose purpose is to develop an understanding of the dynamics of domestic violence and its connection to child abuse and neglect.

Brief Description/History/Background: For the first time, in 08-09 OPDV contracted to provide three regional forums for CPS and child welfare caseworkers in the fall in New York City, Albany, and Rochester on "Domestic Violence: Working with Fathers Who are Abusive." The OCFS contract for 2009 sets the total number of training day deliverables for CPS and Child Welfare at 100, while extending the contract to continue the three regional forums for a second year. Several additional deliverables were included for the coming fiscal year:

- Development of domestic violence protocols for the SCR, and then a training curriculum on the protocols, in collaboration with OCFS
- Based on a needs assessment conducted by OPDV that identified a need for training tailored to the unique experiences of line staff versus supervisors, OPDV will develop curriculum to address those needs. One 2-day pilot training and five 2-day trainings will be offered in 2009.
- OPDV will collaborate with OCFS and Healthy Families New York to develop domestic violence curriculum for supervisors and provide one 1-day pilot and five 1-day trainings in the next fiscal year.

Healthy Families New York Training (HFNY). HFNY is a home visiting program under OCFS and DOH which supports at-risk parents of children aged 0-3. Research indicates that such programs are successful models for remediating risk factors for children, except when the mother has a substance abuse or mental health problem, or is a victim of domestic violence. OPDV has been part of an advisory group convened by OCFS to develop a guidance paper for HFNY workers to assist them in responding to domestic violence in their caseloads. As a joint program with DOH, 08-09 work on this project was supported through remaining funds in the DOH contract. For 2009-2010, OPDV included this newly identified need into the contract with OCFS, and will develop a curriculum for HFNY, pilot the curriculum and conduct trainings in 5 regions of the state.

Issues: OPDV continues to meet the requirements of the contract, even as the deliverables expand. There is grant potential for increased work in this area.

Population Served: Local social services district staff that work in the areas of child protection, foster care, adoption, preventive and voluntary agencies.

Performance Measures: Evaluations of trainings are conducted at the time of training and in 90 day follows. Performance is measured by the degree to which deliverables are met and participant satisfaction.

NYS Office for the Prevention of Domestic Violence

8. Program: Adult Human Services

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that *OPDV shall . . . delivering training to professionals . . . (iii) social and human services* because, in part, State law requires that all persons in the title of Domestic Violence Liaison working in a department of social services be trained in domestic violence with a focus on screening and determination of qualification for waiver of TANF requirements.

Brief Description/History/Background:

Local District Social Services Staff Training and Technical Assistance. Through funding from OTDA, OPDV provides domestic violence training and technical assistance for local social service district staff working in the areas of general temporary assistance, child support enforcement and employment, including staff from the Human Resources Administration (HRA) in NYC. In addition, OPDV trains homeless shelter staff in NYC, and other parts of the state as funding allows. OPDV has been providing these services since 1989.

Family Violence Option ("FVO") and Domestic Violence Liaison Training and Technical Assistance. Priority H. The NYS Welfare Reform Act of 1997 expanded services provided to victims of domestic violence when New York State adopted the Family Violence Option (FVO) component of the federal Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) of 1996. This law mandates each local social services district (LDSS) office to have a Domestic Violence Liaison position whose primary function is to evaluate the claim of every recipient of or applicant for Temporary Assistance who self identifies as a victim of domestic violence.

Responsible Fatherhood Technical Assistance. OTDA has been the lead agency (with OCFS) in the development of programming that encourages positive involvement and engagement of putative fathers in the lives of their children. While contact is initiated for the purpose of collecting child support, these programs focus on providing low income fathers with the necessary skills to become involved parents. A hallmark of this effort is the conference, "Responsible Fatherhood: A Road to Healthy Family Development. As a member of the planning group, OPDV has been a vocal voice regarding the need to incorporate domestic violence screening in intake and assessment work. OPDV will continue to work with OTDA on the development of materials and tools to assist the funded programs to obtain necessary child support for families in a safe way.

Issues: There is a great demand for expanded collaboration in this area.

Population Served: Local departments of social services staff working in temporary assistance, child support and employment.

Performance Measures: Evaluations of trainings are conducted at the time of training and in 90 day follow-up surveys. Performance is measured by the degree to which deliverables are met, measures of participant satisfaction and improved knowledge.

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9. Program: Health

Mandate: In the health care system, OPDV's presentation, training and technical assistance work is designed to improve the capacity of health care providers in the identification, treatment and referral of victims of domestic violence through routine screening. While there is no state mandate to routinely screen all female patients, it is recognized under the National Consensus Guidelines as a best practice since domestic violence is recognized as a serious public health issue OPDV will continue to work collaboratively with the Department of Health (DOH) Bureau of Women's Health and Office of Managed Care to promote the *Medical and Legal Protocol for Dealing with Victims of Domestic Violence*.

Brief Description/History/Background: Maternal and Infant Health staff Training (MARO only).

Upstate Health Training. This project has been suspended due to personnel shortages, and is unlikely to be reinitiated without additional funds. In the absence of a full upstate program, the New York City program has expanded its reach to try to bridge the gap. The New York City program will continue to work with providers in the city and in Long Island. For the upcoming year the program will, again, in close cooperation with the Albany office and the Bureau of Women's Health, provide two regional trainings for maternal and child health providers – one in the Capital area and one in the northern sections of the Metropolitan Regional Area. Additionally, one teleconference is also scheduled to be provided for health care providers throughout the state.

Healthy Families. In the 08-09 contract cycle, the health project is working with the Healthy Family initiative to provide training using a revised training curriculum to the professionals within the system in two phases. The first phase will be delivered to supervisors in two regions of the state. The supervisor training will be followed by the second phase that will include line staff who will be working with families directly through home visits. 09-10 training for this program will be provided by the child welfare project under a grant with OCFS.

Cultural Competency. The New York City Program will develop a half day general training curriculum on culture and cultural competency and issues for immigrant women and domestic violence. These trainings will be provided to both health care providers as well as professionals in other systems such as probation, judges and advocates.

Issues: The New York City program will work closely with NYC Department of Health and Mental Hygiene to provide specialized training on screening and working with female patients in the STD/HIV clinics in the five boroughs. The sixth bi-annual National conference on Health and Domestic Violence will be held in April of 2009 in New Orleans. This is a one of a kind conference bringing together all health care providers and advocates nation wide, allowing OPDV to highlight its work with providers in the state.

Population Served: All health care providers serving patients in the Maternal and Child Health system with the Metropolitan Regional Area - that includes all the five counties of New York City, Nassau, Suffolk, Westchester, Rockland and Orange. Additionally providers within the Emergency Room as well as pediatric care are covered as the need arises. Other advocacy groups that work in close partnership with health care providers are also trained as and when the need arises.

Performance Measures: Number of trainings, number of those trained and their professional affiliations (such as doctors, nurses and social workers), satisfaction with the information received are tracked. Pre and post tests reveal that close to three fourths of those trained think differently at the end of the training and think that they can use the skills learned to better screen female patients. In FY 07-08, the NYC program trained 60 doctors, 120 nurses, 100 social workers, 20 health educators. Presentation numbers are not tracked as closely as the training numbers are tracked. But overall, general awareness presentations were provided to 200 doctors, 350 nurses, 500 social workers, and numerous health educators.

10. Program: Other Human Services

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall . . . provide training and technical assistance. Such domestic violence-related activities shall include . . . developing and delivering training to professionals, including but not limited to professionals in the fields of . . . (ii) health and mental health; (iii) social and human services; (vi) alcohol and substance abuse.*

Brief Description/History/Background. Although specifically mentioned in OPDV's enabling legislation, due to the broad mandate, OPDV focuses on subsets of other human services programs as needed or upon request.

10a. Substance Abuse Professionals. In 2007 OPDV sent information to substance abuse providers to inform them of the availability of training; the response was overwhelming. OPDV has responded to well over 110 requests for training. OPDV will have trained approximately 1,300 individuals through this outreach. This program works collaboratively with the Office of Alcohol and Substance Abuse Services (OASAS) to improve systems' response to domestic violence. Presentations and technical assistance focus on improving the ability of providers to identify, appropriately treat and refer victims; respond appropriately to clients who are batterers; appropriately document cases involving domestic violence; develop policies and protocols related to working with clients who are victims or perpetrators of domestic violence. OPDV is working to develop webinars or other web-based programming for ongoing training opportunities.

10b. Veteran's Affairs. This year OPDV has received a request from the Office of Veterans Affairs (OVA) to join OMH and others in responding to the mental health needs of veterans. In response, OPDV has begun work with the NYS Office of Veterans' Affairs to train their staff counselors to provide them with the tools necessary to screen for domestic violence and make appropriate referrals. OPDV will participate in a collaborative working group at Ft. Drum and develop curricula on domestic violence specifically tailored to the military community.

10c. Training Mental Health Professionals (OMH). This initiative has helped many mental health clinicians improve their treatment of victims and perpetrators of domestic violence by understanding the impact of an abuser's control on victim decision-making. OPDV will examine the feasibility of using technology to bring this training to communities.

10d. Training Developmental Disability Professionals (OMRDD). OPDV has worked closely with the NYS Brain Injury Association to respond to the needs of victims of domestic violence suffering from traumatic brain injury (TBI). The Association found that many female patients with TBI were survivors of abuse, suffering similar symptoms as infants that survive "shaken baby" syndrome. OPDV has been available to conduct workshops on the issue and to participate in national webcasts. Future training will be as requested.

Issues: Substance abuse is an area of vital need in the community. Almost all domestic violence programs have seen an increase the number of domestic violence with serious mental health or substance issues. In addition, substance abuse professionals are recognizing the increasing number of men and women with substance abuse problems that are perpetrators or victims of domestic violence. OPDV recently completed comprehensive outreach and training to the OASAS community. OPDV and OASAS are working together to explore other mechanisms for training, including videoconferencing and the use of their regional training structure to provide this important service in an efficient manner. In the coming year, this project will focus new activities primarily in the area of veterans' issue.

Population Served: Social workers, psychologists, psychiatrists, people with mental illness, veterans, advocates for people with disabilities, students, professors. In-patient and out-patient staff at substance abuse facilities, domestic violence advocates, and treatment court staff.

Performance Measures: Performance will be measured by the number of training attendees and the level of satisfaction with the training. This year, training has been provided to almost 70 substance abuse agencies, involving over 1300 attendees. The project staff also published article in *Mental Health News*, Summer, 2007, entitled "Helping Mothers and Children in the Aftermath of Domestic Violence." Additional articles and "white papers" will be developed and posted on the OPDV website as a cost saving measure, while at the same time responding to the numerous requests for information.

11. Program: Victim Assistance

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall implement policies and programs designed to assist victims of domestic violence and their families . . .*

11a. Direct Emergency Victim Services: Partial funding through a NYS Crime Victims' Board (CVB) grant, allows OPDV to have .50% of a designated staff person to handle calls and correspondence from victims of domestic violence, their families and community professionals requesting information or advocacy in individual victims' cases. During this grant cycle, OPDV has responded to approximately 361 requests for intensive technical assistance, a 36% increase from last year, with no increase in contract dollars. The increase was due to a concerted effort to reach more victims and respond more effectively by improving the telephone response procedure. In order to respond to increasing demand, OPDV has had to assign portions of three additional staff people to support this work. All assigned staff promote submission of claims to CVB on every victim contact. OPDV has approached CVB regarding an increase in grant dollars to support the full effort that goes into these deliverables; the formal request is to be submitted at renewal, in 10/08.

11b. State Victim Assistance Academy: The State Victim Assistance Academy (SVAA) is a federally-funded project administered by the New York State Coalition Against Sexual Assault to provide comprehensive training to those providing crime victim services, and OPDV has been instrumental in the training since its inception. In its third year, the Academy has trained approximately 115 advocates from a vast number of disciplines. OPDV, as part of the SVAA Advisory Council, assisted in the development of the training curriculum for the 5-day Academy. In 2007, OPDV had primary responsibility for editing and organizing the curriculum, 35 chapters covering all aspects of crime victimization, and in 2008, OPDV was the lead agency in finalizing the curriculum for submission as a national model. OPDV was also the lead agency in the development of a one-and-a-half-day follow-up specialty training focused on technology abuse. OPDV will continue to work with and serve as faculty for the 4th Annual SVAA in 2009-2010.

11c. Finding Safety and Support: OPDV's classic victim safety guide "Finding Safety and Support" is in high demand by all organizations that serve victims, such as hospitals, mental health facilities, and domestic violence providers, as well as by victims themselves. In previous years OPDV has shipped over 50,000 copies/year of this guide. During the most recent printing of the updated guide the demand was so high that our supply was depleted within three months. However, due to the high cost of printing and shipping, we may be unable to meet the demand for this resource.

Issues: Victim assistance is essential to the role played by OPDV, but is resource-intensive. The victim guide, *Finding Safety and Support*, will be transformed into CD-ROM and possibly podcast edition.

Populations served: Victims, victim advocates, and the criminal justice system with all its partners.

12. Program: Domestic Violence and the Workplace

Mandate: Domestic Violence in the Workplace Policy, Training, and Technical Assistance. mandated through Executive Order 19.

Brief Description/History/Background: A Domestic Violence in the Workplace Policy enables employers to keep their employees safe and employed, thereby strengthening both individual economic security as well as the overall strength of the agency. The issuance of Executive Order #19 directed OPDV to revise our model policy, develop implementation guidelines, and work with all affected agencies and authorities to ensure adoption by August 1, 2008. OPDV reassigned an existing staff person to this task, as well as portions of her supervisor's and counsel's time. The total personnel and support cost of this project was approximately \$52,820 over 7 months, despite a dedication to local training (to avoid travel costs). To meet the mandate, OPDV has met with representatives from select state agencies and unions to revise the existing model policy; distributed the model policy and implementation plan by February 1, 2008; reviewed and approved all draft policies; developed training curriculum for domestic violence liaisons and support staff; and provided numerous hours of technical assistance.

Issues: To keep training cost-effective OPDV has organized training to take place in Albany. OPDV is working with other agencies to assess the use of technology to provide ongoing "in service" training. Future work on this project will be limited to regular reports to the Governor and as needed agency support.

Population Served: NYS state agency employees

Performance Measures: Development of training for designated state agency staff and for train the trainer; compliance with EO by State agencies and Authorities; reporting on aggregate incidents reported.

13. Program: Public Education and Awareness

13a. Program: Public Education

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV *shall provide education and prevention. . . activities to include. . (a) serving as a clearing house of information and materials.*

Brief Description/History/Background: OPDV's website and publications provide essential guidance to the media, professionals and domestic violence victims about the nature and impact of domestic violence, resources available to victims and their children, offender accountability and appropriate systems' response to domestic violence.

Website: OPDV's website is the most cost-effective way to meet the "clearinghouse" mandate. OPDV regularly updates the website to draw repeat visitors to inform them about new laws, publications, conferences and other new and emerging issues. OPDV will launch a complete redesign of its website on 10/1/08 which will make information more accessible. Redesign costs have been minimized by using in-house expertise .

Public Education Materials: OPDV produces a range of public education materials including resources for victims, informational guides for professionals, posters, brochures, and reports. Recent OPDV publication efforts have focused on materials for professionals, to ensure consistent information across the State. To address high distribution costs for new materials, in 08-09 OPDV utilized cost effective shipping and distribution mechanisms such as building upon other State agency's' existing distribution systems and switching from UPS to the USPS (the latter will result in a projected costs savings of over \$3,000/year). To further reduce costs, future publications will be disseminated largely electronically, and/or for a fee.

Population Served: DV professionals in social services, health, legal, and other related fields, in both nonprofits and state agencies; and domestic violence victims.

Performance Measures: During the last twelve months, OPDV received 747,656 hits to its website, (501,797 hits for information, and 245,859 hits to the public education materials). During 2008-2009, OPDV distributed 132,750 pieces of public education materials to 603 agencies and organizations.

13b. Program: Public Awareness

Mandate: OPDV's enabling legislation, Article 21 § 575 of the Executive Law, states that OPDV " *shall provide education and prevention. . . activities to include. . (b) developing. . . public education throughout the state.*"

Brief Description/History/Background: OPDV meets its obligation to educate the public throughout the state by producing public awareness campaigns and utilizing media relations to raise awareness about the issue of domestic violence.

Public Awareness Campaign: Every year OPDV produces a public awareness campaign which varies in scope and message depending on funds available. In October 2007 OPDV launched a year long public awareness campaign that included television, radio and print media, which will run through October, 2008. The campaign encourages men to speak to boys about domestic violence. OPDV took advantage of a highly cost-effective marketing strategy: utilizing an existing campaign with a proven track record and an unparalleled distribution opportunity. All materials were customized for New York State and have been distributed statewide for donated media placement. Supporting collateral print materials in five languages have been distributed to appropriate agencies and facilities.

Media Relations: OPDV also utilizes the media to educate the public about the issue of domestic violence. OPDV has significantly expanded its' outreach to the media through press conferences, press releases and print, television and radio interviews of the executive director. These efforts raised awareness about the issue and the Governor's and OPDV's efforts to respond to and prevent domestic violence. These efforts have been very successful and are a cost-effective method of raising the public's awareness of the issues surrounding domestic violence.

Issues: Despite the essential nature of public awareness to OPDV's mission, the agency has no funds specifically dedicated to this effort. OPDV will continue to raise awareness about the issues through the launch of a redesigned website; new internally-developed publications; a quarterly e-bulletin; and continuing to utilize the press to raise awareness about the issue of domestic violence. In addition, this year OPDV has launched a new low-cost public awareness effort that invites everyone to participate in turning the State purple (the color of Domestic Violence Awareness) for the month of October. OPDV expects this to become an annual event.

Population Served: All of New York State residents benefit when the public's awareness is raised about these issues, as research shows that awareness serves to assist in the prevention of domestic violence which is a statewide problem that cuts across all of our systems,

Performance Measures: The public awareness campaign this year has been extremely successful with: 140 billboards posted in Albany and Buffalo, "web banners" posted on 36 organizations websites including the New York Times and Madison Square Gardens, 663 televisions airings, 1,100 radio airings and bus shelters and phone kiosks throughout New York City, Buffalo and Albany.

14. Local Assistance Funds

14a. Program: Hotlines

Mandate: New York State Domestic and Sexual Violence Hotlines, (Priority H) an essential service provided through specifically dedicated local assistance funds.

Brief Description/History/Background: The New York State Domestic Violence Hotline was created in 1982. In 1985, NYS created a specific hotline dedicated to the needs of Latina victims, with OPDV taking over the funding of this hotline in 1996. In 2006, sexual assault services were added to the original domestic violence services. In 2007 over 14,638 individuals called the hotline seeking help, support, and information. Local OCFS-certified programs also provide hotlines, so actual statewide calls could easily top 25,000 annually. The Domestic Violence and Sexual Assault Hotline is an essential resource for victims to get immediate crisis counseling, and information about resources across the state. It also serves as a service to professionals seeking to reach information about colleagues in other counties.

As part of its ongoing cost-reduction analysis, OPDV is investigating whether any of the hotline services might be more efficiently provided directly by OPDV. OPDV changed the contract period for these grants in the past fiscal year, so that the current period is July 1, 2008 – June 30, 2009. The past cycle was extended to 15 months, and during that time the main hotline to respond to over 14,000 requests for information and referral and other services, and the Spanish hotline to respond to 4,352 requests for information and referral and other services.

Population served: All New York Citizens and the professionals who serve them in the criminal justice system, courts and advocates.

Performance measures: The hotlines will continue to respond in a timely manner to all requests for information, materials and technical assistance to victims, family members & friends of victims, professionals, advocates, law enforcement and the general public

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14b. Program: Legal Training

Mandate: In Article 21 Section 575 it states OPDV . . . shall develop and implement policies and programs designed to assist victims of domestic violence and their families . . . ; Funding for the remaining programs where placed in our budget as local assistance dollars through the legislature and former Lt. Governor Donohue.

Brief Description/History/Background: OPDV will continue to support enhanced domestic violence legal services through a local assistance appropriation to fund two programs. The Domestic Violence Clinic at Albany Law School, which trains students to successfully prosecute offenders and represent victims of domestic violence in civil legal proceedings, as well as an enhanced domestic violence legal service program in rural counties in the western part of the state through a local assistance appropriation to fund staff at SUNY Buffalo Law School.

Albany Law School. In addition to making legal advocacy available to victims of domestic violence, ALS provides an opportunity for domestic violence clinics statewide to come together and collaborate, and offer one intensive advanced level training for practicing attorneys. A significant number of ALS clinic participants continue to practice in the area of domestic violence following admission to the Bar.

SUNY Buffalo Law School. OPDV will continue to support an enhanced domestic violence legal service program in rural counties in the western part of the state through a local assistance appropriation to fund staff at SUNY Buffalo Law School. The Law School utilizes student interns to provide victims of domestic violence, in the targeted communities, a variety of services including: legal advocacy, translation of informational materials in a culturally sensitive manner; linkage of service providers who lack specialized services to the needed services in neighboring communities, and information on changes in immigration policy and the law.

Prosecutorial Training. The Family Protection and Domestic Violence intervention Act of 1994 (FPDVIA) directed OPDV to facilitate training for prosecutors, as does OPDV's enabling legislation.

To meet this directive, OPDV will continue to contract with the New York State Prosecutor's Training Institute (NYPTI) to provide statewide regional training sessions for prosecutors. OPDV provides consultation and assistance for the development and delivery of these sessions.

Population Served: constituents throughout NYS

14c. Program: Batterer Intervention Program Funding

Mandate: Pursuant to Executive Law § 576, OPDV awards funding to at least five local agencies or organizations throughout New York State that run batterer programs.

Brief description and background: When this mandate was originally drafted, it was hoped that these programs would reduce recidivism. However, today, research indicates that the effect on recidivism is slight. Therefore, OPDV only funds programs that provide support to the criminal courts, since only those programs seem to provide any marked positive outcome, though even that is limited. With that in mind, OPDV issued an RFP this fiscal year, and awarded 5 contracts which run through 6/30/09.

Issues: This mandate burdens OPDV's general funds, since the cost of administering the RFP and subsequent contracts is high. OPDV is moving to an automated contracting system to reduce the burden on administrative staff. Furthermore, since OPDV is only allowed to fund a maximum of five programs in the amount of \$50,000 for each program, we can not have an effect on the policies and practices on the over 95 programs that currently exist throughout the state of New York.

Population served: The criminal courts.

Performance measures: OPDV is mandated to fund a maximum of five programs for no more than \$50,000 per grant.